

Presented by Alison Lemon



Something to Recall for the End of this Presentation

THE BUSINESS IS HERE TO SERVE YOU

NOT

THE OTHER WAY ROUND

Wise words for the session



IF YOU WANT SOMETHING YOU'VE NEVER HAD, YOU MUST BE WILLING TO DO SOMETHING YOU'VE NEVER DONE.

Thomas, Jefferson

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Agenda

- How to avoid going insane in the next year
- Getting from A to B your roadmap
- Your dashboard
- The seven ways to grow your business
- Worked example
- Next steps & options for support



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Avoiding insanity



You have four choices:

- 1. Do nothing.
- 2. Retreat.
- ${\bf 3.} \ \ {\bf Take\ NORMAL\ amounts\ of\ action.}$
- 4. Take MASSIVE amounts of action.









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Avoiding insanity



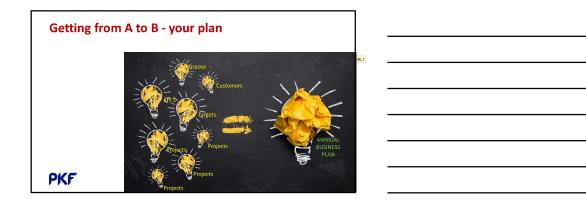
Five A's of Change:

- 1. Awareness.
- 2. Acceptance.
- 3. Action.
- 4. Accountability.
- 5. Acknowledgement.

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Getting from A to B - your roadmap





SHOW ME THE MONEY	Getting from A to B - your budget				
	Sales	\$1,282,000	SHOW ME THE MONEY		



Engage the co-drivers



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Maximising fuel efficiency / Minimising wear and tear

Top four actions needed:

- 1. Set an annual plan.
- 2. Set an annual budget.
- 3. Set and measure your 4-5 most important KPIs.
- 4. Have someone INDEPENDENT hold you ACCOUNTABLE to your plan.



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The 7 Ways to Grow Your Business

Number 1: Increase customer retention rate.



The 7 Ways to Grow Your Business Number 2: Generate more leads.	
GENERATE MORE LEADS!	
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The 7 Ways to Grow Your Business

Number 3: Increase conversion rate.



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The 7 Ways to Grow Your Business

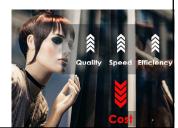
Number 4: Increase transaction frequency.



The 7 W	Nays to Grow Your Business
Number 5	5: Increase transaction value.
	FREE SHIPPING EVERYDAY
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The 7 Ways to Grow Your Business

Number 6: Reduce costs of sales / variable costs.



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The 7 Ways to Grow Your Business

Number 7: Reduce overheads.



Worked example

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Next steps - how we can help you

- Business Planning session \$1,750 + GST
- Quarterly Coaching \$500 + GST per quarter
- Complimentary 1 hour meeting



Next steps

- Complete evaluation form
- Identify the three most important actions to take
- Will you:
 - Do nothing?
 - Retreat
 - Take normal amounts of action?
 - Take MASSIVE amounts of action?





Questions				
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Thank you for attending

Join us afterwards and mingle with fellow attendees

